Jimmy S Kinteh

Glasgow

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Objective:

To obtain a challenging position in the field of computer science that utilizes my skills and knowledge and provides opportunities for professional growth.

Profile

As a recent graduate with a Master of Science in Advanced Computer Science, I am highly motivated to pursue a career in the technology industry. I possess a solid understanding of software development methodologies, databases, and data analysis tools. Through various projects and coursework.

I am a quick learner with a passion for solving complex problems, and I am committed to continuously improving my skills and knowledge. As a team player with excellent communication skills, I thrive in collaborative environments and welcome the opportunity to work with individuals from diverse backgrounds.

Education:

Master of Science in Advanced Computer Science, [University of Hertfordshire], [Graduation 10/12/2020]

Bachelor of Science in Computer Science, [University of Bedfordshire], [Graduation 18/07/2018]

City and Guilds ICT Diploma Certificate Desktop Support, CCNA Cisco, and Computer Security

Computer networks: LAN. TCP/IP protocols. Network devices: routers, switches, and Structured cabling. [Lewisham College], [Certificates 20/062012]

* ITIL Framework (Certificate)
* System Administration (certificate) Microsoft and LinkedIn Learning
* Generative AI (Certificate) Microsoft and LinkedIn Learning Skills (Computer Ethics, Artificial Intelligence and Generative AI)
* Warranty Service Authorization Exam: ASP & On-site (RWST217) EMEA-EX (A+ Certification) LENOVO
* Latest and up-to-date Dell Server certifications
* Warranty Service Authorization Exam: ASP & On-site Eng: DELL TECHNOLOGIES (A+ Certification) DELL 2000

Skills:

Keeps abreast of changes in technology

Familiar with software development methodologies, including Agile and Waterfall

Knowledgeable in databases and SQL

Strong problem-solving and analytical skills

Good communication and teamwork abilities.

Strong communication skills with customers

Projects:

Individual Projects:

[Speech to text Application] (MSc project) Technology involve are speech Synthesis API and speech recognition API, HTML5, CSS, JavaScript and Firebase.

[Bletchley Park App] (BSc) Designed a database schema for visitors website using MySQL and developed a functional prototype using HTML5, CSS, JavaScript

Work Experience

May 2023 to Presence Intelligent Resources/Getronics/DELL and LENOVO Engineer

Certifications and expert as a DELL and LENOVO products certified engineer and Standard Server (Enterprise) Engineer. Being skilled in diagnosing, troubleshooting, and replacing hardware parts and screens for laptops, desktops, servers, tablets devices of all models and Dell EMC servers a 3rd line engineering successfully.

* 1st/2nd line support
* Windows/Mac
* Microsoft Azure Entra AD Admin Center for Storage management
* Server Virtualisation Environments such as Microsoft Azure, Hyper-V / VMware
* On-premise and Cloud Active Directory users and groups
* Microsoft In-tune Admin Center Mobile Device Management
* Server Hardware configuration and recommendation
* SCCM
* GPO management
* Communication tools Ms Teams, Zoom,
* PC hardware and Printer hardware
* Window Server Operating Systems including 2012-2022
* Sound IP troubleshooting skills including DHCP, DNS, IP addressing
* Virtual Machines Wins and Linux
* Amazon AWS Services
* Computer Security Backup and Recovery (Veeam, Backup Exec, Arceserve and Commonvault)
* Networking (LAN)
* Office 365 Administration
* Windows Admin Center (WAC) system management
* Windows Firewall
* Windows operating systems troubleshooting skills (Task Manager, Event Viewer, Services, Device Manger, Task Scheduler, Temp Files, Prefetch etc
* Wireless Configuration Modules WI-FI
* Remote Desktop Support Engineering Wins OS, Mac OS and Linux
* BAU (Business as Usual)

Feb 2023 to Presence

Part time voluntary work at SALVATION ARMY (Retail) weekends only

Jul 2019 to Feb 2023

Solo Digital Marketing and web designing applications

Freelance Engineering Desktops, Laptops, Tablets

2015 to 2018

Freelance Engineering Desktops, Laptops, Tablets Diagnostics and Repairs

Interests and Activities.

Volunteering at Salvation Army (Retail).

Reading up on updates on technologies and software development, digital and networking tools.

I like travelling to experience different ways of life and cultures.

Additional Information: Full, clean driving license

NB: An active individual, fast learner, like challenges, willing to learn new technology as they emerge, good communicator and diverse mind and en-breast organisational culture of any form.

Disclaimer: In my current role as a field engineer not actively engage in some of your mention technologies but I know of them and used them in a virtual environment, I have the capability to demonstrate them in real time and I have the passion and the will to learn new technologies at my disposal when given the opportunity.

REFERENCES AVAILABLE ON REQUEST